



GVNW CONSULTING, INC.

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P.O. BOX 25969 (80936)  
COLORADO SPRINGS, CO  
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FAX 719.594.5803  
[www.gvnw.com](http://www.gvnw.com)

Received & Inspected

JUL - 1 2015

June 29, 2015

REDACTED – FOR PUBLIC INSPECTION

FCC Mail Room

VIA UPS and ECFS

Marlene H. Dortch, Secretary  
Federal Communication Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

DOCKET FILE COPY ORIGINAL

Re: Confidential Financial Information Subject to Protective Order in WC Docket Nos. 10-90, 07-135, 05-337, 03-109, 14-58, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, and requesting Confidential treatment for financial information pursuant to sections 0.457 and 0.459 of the Commission's rules. Before the Federal Communications Commission. Form 481 – Carrier Annual Reporting Data Collection, 2015. WC 14-58, 11-42

Dear Ms. Dortch:

On behalf of Stoneham Cooperative Telephone Corporation ("Stoneham"), GVNW Consulting, Inc. hereby submits the attached redacted and confidential versions of its "FCC Form 481 – Carrier Annual Reporting Data Collection" information pursuant to sections 54.313 and 54.422 of the Commission's rules, as filed with the Universal Service Administrative Company. A copy is also being submitted to the Colorado Public Regulatory Commission.

Stoneham requests confidential treatment under the Protective Order adopted in this proceeding for the section 54.313(f)(2) financial information included in this report on the grounds that it is competitively sensitive information that is secure from public access and this information should not be released publicly for inspection as it could be used to disadvantage or harm Stoneham. In addition, Stoneham is requesting confidential treatment pursuant to sections 0.457 and 0.459 of the Commission's rules for the Five-Year Build-Out Plan Progress Report and Map that is required by section 54.313(a)(1) to be attached to this report.

In accordance with the Protective Order, two redacted copies marked "REDACTED – FOR PUBLIC INSPECTION" and one non redacted confidential version marked "CONFIDENTIAL – NOT FOR PUBLIC INSPECTION" are being filed with the Commission. A redacted copy has also been filed via the Electronic Comment Filing System.

If you have any questions, please contact me at [jushio@gvnw.com](mailto:jushio@gvnw.com) or 719-594-5814.

Sincerely,

/s/ Judi Ushio

Judi Ushio  
Midwest Division Manager

No. of Copies rec'd  
List ABCDE

0+1

cc: Mr. Charles Tyler, FCC Telecommunications Access Policy Division  
(two copies, confidential)

**REDACTED – FOR PUBLIC INSPECTION**

Received & inspected

/// - 1 2015

FCC Mail Room

**REDACTED – FOR PUBLIC INSPECTION**

**ATTACHMENT – LINE 112**

**ATTACHMENT REDACTED IN ITS ENTIRETY**

<b>FCC Form 481 - Carrier Annual Reporting</b> <b>Data Collection Form</b>	<b>REDACTED - FOR PUBLIC INSPECTION</b>	FCC Form 481 OMB Control No. 3060-0082/OMB Control No. 3060-0819 July 2013
-------------------------------------------------------------------------------	-----------------------------------------	----------------------------------------------------------------------------------

<010> Study Area Code	462206	
<015> Study Area Name	STONEHAM COOP TEL CO	<b>Received &amp; Inspected</b>
<020> Program Year	2016	
<030> Contact Name: Person USAC should contact with questions about this data	Taya Northrup	<b>    = 1 2015</b>
<035> Contact Telephone Number: Number of the person identified in data line <030>	9707352251 ext.	
<039> Contact Email Address: Email of the person identified in data line <030>	stoneham.telephone@yahoo.com	<b>FCC Mail Room</b>

ANNUAL REPORTING FOR ALL CARRIERS		54.313 Completion Required	54.422 Completion Required
		(check box when complete)	
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> -- check box if no outages to report		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<300> Unfulfilled Service Requests (voice)	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)	<div style="border: 1px solid black; height: 40px; width: 100%;"></div> (attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband)	<div style="border: 1px solid black; height: 40px; width: 100%;"></div> (attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420> Mobile	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<440> Fixed	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<450> Mobile	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> <div style="border: 1px solid black; height: 40px; width: 100%;"></div> 462206C0510.pdf	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> <div style="border: 1px solid black; height: 40px; width: 100%;"></div> 462206C0610.pdf	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)?	<input checked="" type="radio"/> <input checked="" type="radio"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability Certification	Yes	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010> <div style="border: 1px solid black; height: 40px; width: 100%;"></div> 462206C01010.pdf	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Certify whether terrestrial backhaul options exist (Yes or No)	<input checked="" type="radio"/> <input type="radio"/> (if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**

<2000> Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	(check to indicate certification)	
<2005>	(complete attached worksheet)	

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<3000> 1	(check to indicate certification)	
<3005>	(complete attached worksheet)	



**(100) Service Quality Improvement Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	462206
<015>	Study Area Name	STONEHAM COOP TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Taya Northrup
<035>	Contact Telephone Number - Number of person identified in data line <030>	9707352251 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stoneham.telephone@yahoo.com
<110>	Has your company received its ETC certification from the FCC?	(yes / no ) <input type="radio"/> <input checked="" type="radio"/>
	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	
<111>	year plan" filed with the FCC?	(yes / no ) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

462206co112.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How much (USF) was used to improve service quality and how support was used to improve service quality
- <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage
- <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

Yes
Yes
Yes
Yes
Yes
Not Applicable

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

[illegible]





<010>	Study Area Code	462206
<015>	Study Area Name	STONEHAM COOP TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Taya Northrup
<035>	Contact Telephone Number - Number of person identified in data line <030>	9707352251 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stoneham.telephone@yahoo.com

See attached worksheet

FCC Form 481  
OMB Control No. 3060-0986 OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	462206
<015>	Study Area Name	STONEHAM COOP TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Taya Northrup
<035>	Contact Telephone Number - Number of person identified in data line <030>	9707352251 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stoneham.telephone@yahoo.com
<810>	Reporting Carrier	Stoneham Cooperative Telephone Corporation
<811>	Holding Company	Stoneham Cooperative Telephone Corporation
<812>	Operating Company	Stoneham Cooperative Telephone Corporation

[illegible]



**(900) Tribal Lands Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<b>&lt;010&gt; Study Area Code</b>	462206
<b>&lt;015&gt; Study Area Name</b>	STONEHAM COOP TEL CO
<b>&lt;020&gt; Program Year</b>	2016
<b>&lt;030&gt; Contact Name - Person USAC should contact regarding this data</b>	Taya Northrup
<b>&lt;035&gt; Contact Telephone Number - Number of person identified in data line &lt;030&gt;</b>	9707352251 ext.
<b>&lt;039&gt; Contact Email Address - Email Address of person identified in data line &lt;030&gt;</b>	stoneham.telephone@yahoo.com

**<910> Tribal Land(s) on which ETC Serves**

**<920> Tribal Government Engagement Obligation**

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.**
- <922> Feasibility and sustainability planning;**
- <923> Marketing services in a culturally sensitive manner;**
- <924> Compliance with Rights of way processes**
- <925> Compliance with Land Use permitting requirements**
- <926> Compliance with Facilities Siting rules**
- <927> Compliance with Environmental Review processes**
- <928> Compliance with Cultural Preservation review processes**
- <929> Compliance with Tribal Business and Licensing requirements.**

Select Yes or No or Not Applicable

**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	462206
<015>	Study Area Name	STONEHAM COOP TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Taya Northrup
<035>	Contact Telephone Number - Number of person identified in data line <030>	9707352251 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stoneham.telephone@yahoo.com

<1120> Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).

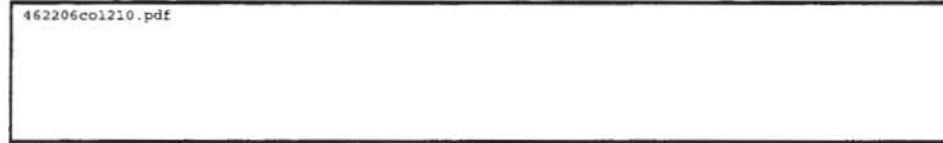
<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

**(1200) Terms and Condition for Lifeline Customers**  
**Lifeline**  
**Data Collection Form**

FCC Form 483  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<b>&lt;010&gt; Study Area Code</b>	462206
<b>&lt;015&gt; Study Area Name</b>	STONEHAM COOP TEL CO
<b>&lt;020&gt; Program Year</b>	2016
<b>&lt;030&gt; Contact Name - Person USAC should contact regarding this data</b>	Taya Northrup
<b>&lt;035&gt; Contact Telephone Number - Number of person identified in data line &lt;030&gt;</b>	9707352251 ext.
<b>&lt;039&gt; Contact Email Address - Email Address of person identified in data line &lt;030&gt;</b>	stoneham.telephone@yahoo.com

**<1210> Terms & Conditions of Voice Telephony Lifeline Plans**



Name of Attached Document

**<1220> Link to Public Website**

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- |                                                                                                                                           |                                     |
|-------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|
| <b>&lt;1221&gt; Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,</b> | <input checked="" type="checkbox"/> |
| <b>&lt;1222&gt; Details on the number of minutes provided as part of the plan,</b>                                                        | <input checked="" type="checkbox"/> |
| <b>&lt;1223&gt; Additional charges for toll calls, and rates for each such plan.</b>                                                      | <input checked="" type="checkbox"/> |



**(2000) Price Cap Carrier Additional Documentation**

**Data Collection Form**

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	462206
<015>	Study Area Name	STONEHAM COOP TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Taya Northrup
<035>	Contact Telephone Number - Number of person identified in data line <030>	9707332291 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stoneham.telephone@yahoo.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

- <2010> 2nd Year Certification (47 CFR § 54.313(b)(1)i)  
 <2011a> 3rd Year Certification (47 CFR § 54.313(b)(1)ii)  
 <2011b> Attachment (47 CFR § 54.313(b)(1)ii)

Name of Attached Document(s) Listing Required Information

**Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))**

- <2012> 2013 Frozen Support Calculation (47 CFR § 54.313(c)(1))  
 <2013> 2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))  
 <2014> 2015 Frozen Support Calculation (47 CFR § 54.313(c)(3))  
 <2015> 2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))

**Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))**

- <2016> Certification Support Used to Build Broadband

**Connect America Phase II Reporting (47 CFR § 54.313(e))**

- <2017> 3rd year Broadband Service Certification  
 <2018> 5th year Broadband Service Certification  
 <2019> Interim Progress Certification  
 <2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

- <2021> Interim Progress Community Anchor Institutions

Name of Attached Document(s) Listing Required Information

REDACTED - FOR PUBLIC INSPECTION

(3000) Rate of Return Carrier Additional Documentation

Data Collection Form

FCC Form 481

OMB Control No. 3060-0806/OMB Control No. 3060-0819

July 2013

<010> Study Area Code 462206  
 <015> Study Area Name STONEHAM COOP TEL CO  
 <020> Program Year 2016  
 <030> Contact Name - Person USAC should contact regarding this data Tava Northrup  
 <035> Contact Telephone Number - Number of person identified in data line <030> 9707352251 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> stoneham\_telephone@yahoo.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

- (3010) Progress Report on 5 Year Plan  
 Milestone Certification (47 CFR § 54.313(f)(1)(i))

462206co3010.

Name of Attached Document Listing Required Information

- (3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☒

462206co3012.pdf

- (3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

- (3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))  
 (3014) If yes, does your company file the RUS annual report

(Yes/No)

(Yes/No)

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

- (3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)  
 (3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

- (3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

- (3018) If the response is no on line 3014, is your company audited?

(Yes/No)

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ☒

- (3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☒

- (3021) Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit ☒

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, ☐

- (3023) Underlying information subjected to a review by an independent certified public accountant ☐

- (3024) Underlying information subjected to an officer certification. ☐

- (3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

462206co3026.pdf

- (3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

REDACTED - FOR PUBLIC INSPECTION

(3000) Rate Of Return Carrier Additional Documentation (Continued)

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0839

July 2013

<010> Study Area Code	462206
<015> Study Area Name	STONEHAM COOP TEL CO
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Taya Northrup
<035> Contact Telephone Number - Number of person identified in data line <030>	9707352251 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	stoneham.telephone@yahoo.com

## Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

Name of Attached Document Listing Required Information



Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0985/OMB Control No. 3060-0819 July 2013
-----------------------------------------------------------	----------------------------------------------------------------------------------

<010> Study Area Code	462206
<015> Study Area Name	STONEHAM COOP TEL CO
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Taya Northrup
<035> Contact Telephone Number - Number of person identified in data line <030>	9707352251 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	stoneham.telephone@yahoo.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: STONEHAM COOP TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/29/2015
Printed name of Authorized Officer: Dewain Shapley	
Title or position of Authorized Officer: Board President	
Telephone number of Authorized Officer: 9707352251 ext.	
Study Area Code of Reporting Carrier: 462206	Filing Due Date for this form: 07/01/2015
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3088-0086/OMB Control No. 3060-0819 July 2013
---------------------------------------------------------	----------------------------------------------------------------------------------

<010> Study Area Code	462206
<015> Study Area Name	STONEHAM COOP TEL CO
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Taya Northrup
<035> Contact Telephone Number - Number of person identified in data line <030>	9707352251 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	stoneham.telephone@yahoo.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments



(700) Price Offerings Including Voice Rate Data  
Data Collection Form

FCC Form 481

OMB Control No. 3050-0986/OMB Control No. 3050-0819

July 2013

<010>	Study Area Code	462206
<015>	Study Area Name	STONEHAM COOP TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Taya Northrup
<035>	Contact Telephone Number - Number of person identified in data line <030>	9707352251 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stoneham.telephone@yahoo.com

1/1/2015

<703>

[illegible]

(710) Broadband Price Offerings  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

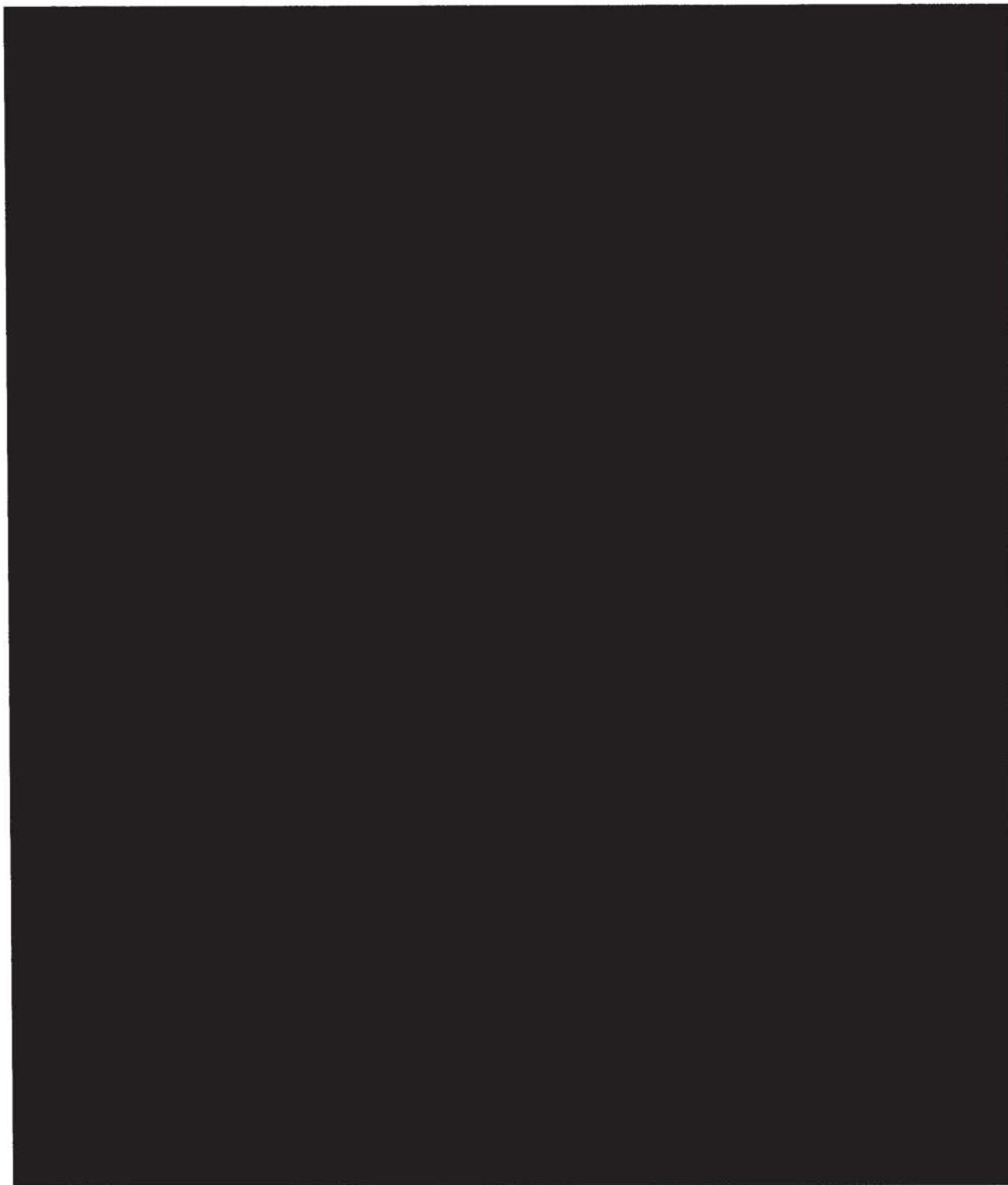
<010>	Study Area Code	462206
<015>	Study Area Name	STONEHAM COOP TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Taya Northrup
<035>	Contact Telephone Number - Number of person identified in data line <030>	9707352251 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stoneham.telephone@yahoo.com

[illegible]

# **The Stoneham Cooperative Telephone Corporation**

**2015**

## **PROGRESS REPORT ON QUALITY IMPROVEMENT PLAN**





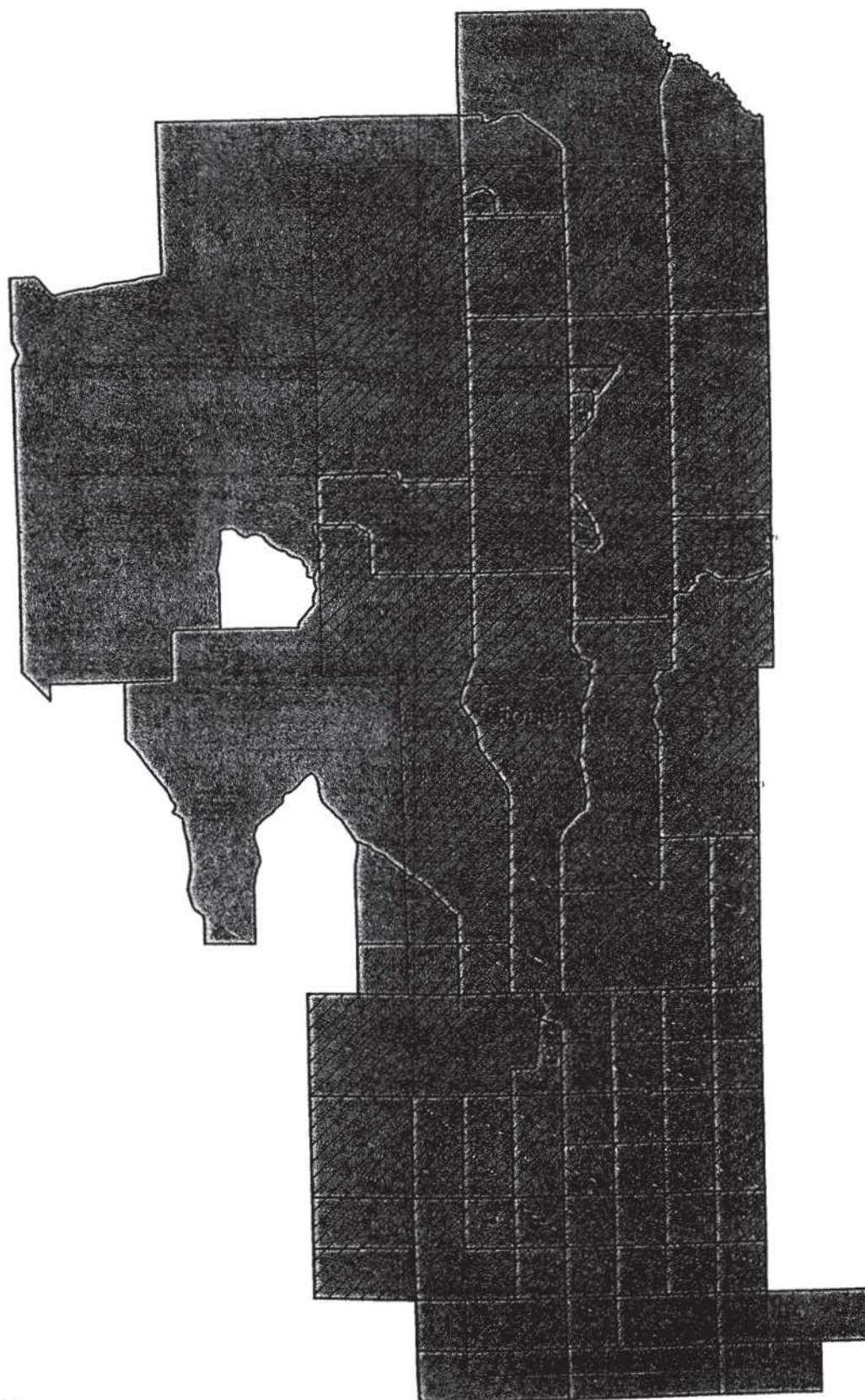
REDACTED - FOR PUBLIC INSPECTION

## **The Stoneham Cooperative Telephone Corporation**



[illegible]

REDACTED - FOR PUBLIC INSPECTION



- Exchange Cable
- Central Office
- ▨ Area Capable of 4/1Mbps
- 2010 Census Blocks
- Exchange Boundary

THE STONEHAM COOPERATIVE TELEPHONE CORPORATION			
CO 1109			
FIVE YEAR PLAN PROGRESS REPORT			
RYW, Inc.		COLUMBUS, NEBRASKA	
DRAWN	AIN	APPROVED	
CHECKED		DATE	8-28-19

**Line 510 - Service Quality Standards & Consumer Protection Rules Compliance:**Consumer ProtectionVoice and Broadband

Stoneham Cooperative Telephone (Stoneham) complies with the requirements of 47CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag Rules to prevent identity threat. A manual for each of those programs is in place and is part of the Company's handbook. Employee and Board of Directors training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality StandardsVoice

The Company complies with the service quality standards and consumer protection rules set forth by the Colorado Public Utilities Commission, and within its rules and regulations as it relates to Service Quality Standards and Consumer Protection Rules. Stoneham is committed to providing the highest quality service to its customers.

Broadband

Stoneham follows the service standards noted in NECA Tariff #5 and is committed to provide the highest quality service to its broadband customers.



**The Stoneham Cooperative Telephone Corporation**  
Ability to Remain Functional in Emergency Situations

1. The Stoneham Cooperative Telephone Corporation (SCTC) has been providing high quality service in Colorado since 1954. This includes operating in adverse conditions including blizzards, ice storms, thunderstorms, tornadoes and during prolonged power outages. SCTC's management team, plant supervisors, plant technicians and customer service representatives have the training, experience and equipment necessary to respond to, manage and operate in emergency situations.
2. The Stoneham Cooperative Telephone Corporation follows applicable Rural Utilities Service (RUS) Telecommunications program practices and guidelines including the Telecommunications Engineering and Construction Manual (TE&CM) and other industry standards available to small telecommunications carriers. The Stoneham Cooperative Telephone Corporation also meets the requirements of the Colorado Public Utility Commission (CPUC) as applied to local exchange service.
3. Back-Up Power

3.1. Central Office

- 3.1.1. The Stoneham Cooperative Telephone Corporation maintains storage batteries designed to provide a reserve capacity of 8 hours. This is consistent with Title 4, CCR 723-2 "Rules Regulating Telecommunications Service Providers, Services and Products", Section 2308 (a) (XII), Rule 2335 The Provision of Service During Maintenance or Emergencies. Sub-paragraph (b) of Rule 2335 requires a minimum of 4 hours of reserve capacity. This is also consistent with "RUS TE&CM 1751E-302, Power Requirements for Digital Central Office Equipment."
- 3.1.2. The Stoneham Cooperative Telephone Corporation also maintains a dedicated standby generator fueled with a 500 gallon reserve supply of liquid propane gas (LPG). The standby unit is equipped with an automatic transfer switch so that in the event of an interruption of the commercial electric power lasting more than a few minutes, the standby generator starts automatically and provides electrical power to the central office equipment, air conditioning and building lighting. The automatic transfer switch also exercises the standby unit periodically and an alarm indication is sent if the standby generator does not start so that telecommunications personnel can perform proactive maintenance.